Privacy Notice

At a Touch of Grace Ceremonies, I understand that the information you share with me can be personal and sometimes very sensitive, particularly when arranging a funeral or ceremony for someone you love.

I will always treat your information with care, respect and confidentiality.

The information I collect

I may collect information such as your name, contact details and anything you choose to share with me about yourself, your family or the person whose ceremony I am helping you to arrange.

This information may be shared with me through my website, by email, telephone or text, during a face-to-face meeting, or through a funeral director or another professional involved in arranging the ceremony.

How I use your information

I use your information to respond to enquiries, communicate with you, understand your wishes and requirements, and prepare and deliver the ceremony you have asked me to provide.

I may also need to keep some information for my business records or where I am required to do so by law.

I will only collect and use information that is relevant and necessary for these purposes.

Keeping your information private

I will treat the information you share with me as confidential.

I will not sell your information or use if for marketing.

Where necessary, I may share relevant information with a funeral director or another professional involved in the arranging the ceremony. I will only share what is needed to provide the service.

I will not share your personal information with anyone else unless you have given permission or I am legally required to do so.

Keeping your information safe

I take reasonable steps to keep your information safe and to prevent it from being lost, misused or accessed by someone who should not have it.

I will only keep your information for as long as I reasonably need it, or for as long as I am required to keep it by law.

Your information and your rights

You have rights over the personal information I hold about you. This includes being able to ask what information I hold, ask for incorrect information to be changed, and, in certain circumstances, ask for your information to be deleted.

If you have any questions about how I use your information, please get in touch using the contact details on my website.

A Touch of Grace Ceremonies

This privacy notice was last updated 22/09/2026